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JOHN C. MORAN, ATTORNEY,

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#11

Serial No. 10/037,588

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IN THE UNITED STATES
PATENT AND TRADEMARK OFFICE

Patent Application

Inventors Michael K. Brown
Norman C. Chan
Sharmistha Sarkar Das
David J. Skiba
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Atty. Docket No. 401052-A-01-US (Brown)

Serial No. 10/037,588 Group Art Unit 2645

Filing Date 10/23/2001

Examiner Phan, Joseph T.

Title A Call Classifier Using Automatic Speech Recognition To
Separately Process Speech And Tones

COMMISSIONER FOR PATENTS
Alexandria, VA 22313-1450

SIR:

AMENDMENT

In response to the Office Action of 12/05/2003, designated as
Paper No. 10, please amend the above-identified application as follows:

Amendments to the Claims are reflected in the listing of
claims which begins on page 3 of this paper.

Remarks/Arguments begin on page 10 of this paper.

I hereby certify that this correspondence is being facsimile transmitted to Commissioner
for Patents, at fax No. 703-872-9308, on

03/05/2004

Date Being Faxed

John C. Moran

Signature